



---

P O Box 27 • 315 E Banks St. • Glennville, GA 30427  
912.654.3610 PHONE • 912.654.3611 FAX

---

February 12, 2013

6000 Metro West Boulevard  
Suite 203  
Orlando, FL 32835

I usually don't take the time to write companies about their customer service but the experience I had with Data Analyzers was so refreshing I decided to send this. What made the experience even more evident is I had just dealt with three other companies about the issue I was having. I had a Raid 5 System go down along with the onsite backup so I was pretty desparate. I understand I could not get an exact cost without having the unit in their hands, but I needed a general idea. I also was limited because of my insurance coverage. The first company said they could keep within the budget. After going through the hassle of packaging and sending, the first company doubled the price. After receiving the unit back, I called a couple of other companies who wanted me to go through the entire process before having a discussion. Data Analyzers understood my problem, was very polite and gave me a budget. They not only recovered 30 years of data in a couple of days, they updated me throughout the process and came in under budget. Thank you guys for everything you did!

SE PrinTech  
<http://WeLoveToPrint.com>  
P O Box 27 - 315 E Banks St  
Glennville, GA 30427  
(912) 654-3610 voice  
(912) 654-3611 fax  
(912) 237-0145 mobile