

April 11, 2013

To Whom It May Concern:

I would like to offer my gratitude to Data Analyzers LLC for their recent recovery of data on one of my external hard drives that had taken a power surge and ceased to function. Data Analyzers augments their unquestioned technical expertise in data recovery with an enviable level of customer service.

It is unusual to find such a comprehensive level of customer service. From my first call, I was made to feel important and that my hard drive would receive timely and professional attention. I mailed my hard drive and received immediate communication when it was received, when it was initially analyzed, when a cost estimate was ready for my review and approval, and when the data was recovered. The whole process took only a matter of a few days; including mailing time, I had my recovered data back in less than a week from the time I shipped the defective hard drive.

The terms offered for my approval were clear and concise, and the price for the services was extremely reasonable. I am pleased to say that all my data was recovered; however, even in the event that some or all data was lost, I never lost confidence in the fact that I was in good hands with Data Analyzers.

I offer my unqualified recommendation for any future customer to take advantage of Data Analyzers services.

Sincerely,

//signed//

Stephen F. Snell

Cape Canaveral, Florida