



MURRAY CITY CORPORATION
INFORMATION SYSTEMS

Thursday, January 29, 2015

Murray City Corp.

5025 S State St

Room 103

Murray, UT 84107-4824

Dear Andrew,

This letter is to thank both you and your team for the excellent service provided during our crisis. We had the misfortune of needing your services in December, 2014. During the process of an AIX server migration, we lost close to 30 years of data consisting of over 2 TiB that was used by our Police Department. Unfortunately, we did not have a usable backup of that critical data.

Throughout the entire process, you were very approachable, understanding and professional. I especially want to thank your dedicated team of engineers who worked to recover our data, especially since they had to work around Christmas.

Your company was the only one we felt comfortable trusting for the recovery of our data. Very few companies we contacted had AIX and SAN experience, and no other company had the expertise that your team has with dealing with AIX.

We were very impressed that your team delivered faster than expected, within budget and also kept us informed of the status. Your team was able to recover all of our missing data with over 99% of the data fully intact including folder structure. The remainder was able to be placed in the proper folders manually.

We have let our AIX consultants know about the wonderful job your team performed and they will recommend you to their other clients needing your type of services.

Thank you so very much for everything!



Isaac Zenger

Police Computer Systems Specialist

Murray City

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