University of Minnesota

Twin Cities Campus

University of Minnesota Press

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Data Analyzers, LLC 805 S Kirkman Road Suite 202 Orlando, FL 32811

Dear Data Analyzers,

I am writing to thank you for your quick and efficient recovery of our data when our database server as well as our backup server failed simultaneously. Other companies quoted us three to eight week timeframes for the work your team accomplished in two days.

Your work saved us from recreating our core databases—databases that we use to manage every facet of our book publishing workflow—and saved us from recreating the metadata for the more than 3,500 books we've published in our 90 year existence.

Thank you for saving us from the daunting task of reconstructing the backbone of our enterprise.

Warm Regards,

Susan Doerr

Operations and Business Development Manager

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